INSTALLATION AND OPERATING MANUAL

MODEL #911 XL
DIRECT VENT INSERT

U.S. PATENT #5,931,154
U.S. PATENT #6,004,493
U.S. PATENT #6,029,655

IMPORTANT:
READ ALL INSTRUCTIONS CAREFULLY BEFORE INSTALLATION. FAILURE TO INSTALL THIS FIREPLACE INSERT CORRECTLY CAN CAUSE SERIOUS STRUCTURAL AND FIRE HAZARDS AND MAY VOID YOUR WARRANTY.

www.kozyheat.com
GLOBAL POSITIONING: N43° 40.177' W095° 10.662'

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This fireplace has been tested to and complies with ANSI Z21.88-2002•CSA 2.33-M02 “DIRECT VENT GAS FIREPLACE”. Installation must conform with local building codes or in the absence of local building codes, with the National Fuel Gas code, ANSI Z223.1 NFPA 54, current edition. FOR U.S. INSTALLATIONS ONLY.

WARNING: If the information in these instructions are not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

Do not store or use gasoline or other flammable vapors in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS:
▶ Do not try to light any appliance.
▶ Do not touch electrical switches; do not use the phone in your building.
▶ Immediately call your gas supplier from a neighbor’s phone. Follow the gas supplier's instructions.
▶ If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

WARNING: DO NOT REPLACE THIS BURNER WITH ANY OTHER SIZED BURNER. REPLACEMENT WITH AN UNAUTHORIZED BURNER CAN RESULT IN TEMPERATURES EXCEEDING THE LIMITS FOR THIS UNIT AND VOID YOUR WARRANTY.

DUE TO HIGH TEMPERATURES, THIS FIREPLACE SHOULD BE LOCATED OUT OF TRAFFIC AND AWAY FROM FURNITURE AND DRAPERIES

Do not use this fireplace if any part has been under water. Immediately call a qualified service technician to inspect this appliance and to replace any part of the control system and any gas control which has been under water.

YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME ROOM AS THIS FIREPLACE.

CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURE AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION.

CLOTHING OR OTHER FLAMMABLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLIANCE.

The efficiency rating of this appliance is a product thermal efficiency rating determined under continuous operating conditions and was determined independently of any installed system.

This appliance may be installed in an aftermarket permanently located, manufactured (mobile) home, where not prohibited by local codes.

This appliance is only for use with the type(s) of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

Warning: This Product Must Be Installed By A Licensed Plumber or Gas Fitter When Installed Within the Commonwealth of Massachusetts.
THIS UNIT IS APPROVED FOR INSTALLATION IN FACTORY-BUILT SOLID FUEL & MASONRY FIREPLACES.

CAUTION: THIS APPLIANCE MUST NOT BE CONNECTED TO A CHIMNEY FLUE SERVING A SEPARATE SOLID-FUEL BURNING APPLIANCE.

The existing fireplace must meet the following requirements:

1. A gas line must be able to be installed to the insert.
2. Existing Chimney:
   - Class “A” metal chimney: Co-linear 3” x 4” venting - 8” minimum inside diameter.
   - Masonry Chimney: Co-linear 3” x 4” venting - 6” x 8” minimum inside diameter.
3. The inside dimensions of the fireplace with the firebrick and smoke baffle REMOVED must be at least:
   - Height: 23 1/2”
   - Depth: 16 1/2”
   - Front Width: 33 1/2”
   - Width at minimum depth location: 23 1/2”
4. The height the of existing chimney must be a minimum of 11 ft.
   - Maximum height of existing chimney: Co-linear venting: 40 ft.

To Determine the length of your existing chimney:

A) Remove the chimney cap.

NOTE: It is helpful to have two people complete the next step in determining chimney height:

B) With one person at the fireplace and the other person at the top of the chimney, measure from the base of the fireplace to the top of the chimney. Subtract 24” for the height of the insert. This is the total length of co-linear flexible aluminum you will require.

MEASUREMENT FROM BASE OF FIREPLACE TO TOP OF CHIMNEY:

LENGTH: __________

LESS: -24”

TOTAL CHIMNEY LENGTH REQ.: __________

5. Minimum clearance from outlet grill on the insert to a combustible mantel: 12”
   Minimum clearance from the side of the insert glass (glazing) to side wall: 10”

MINIMUM OPENING DIMENSIONS

ALL DIMENSIONS ARE MINIMUM REQUIREMENTS
SPECIFICATIONS:

Height (top of firebox): 21"
Height (top of air duct): 22 3/4"
Width: 33 3/8"
Depth: 16 1/8"

Check the assembly diagram below to ensure you have all the necessary components to properly install this fireplace insert.

This insert includes the following:

1. Unit.
2. Upper & lower grills.
4. Millivolt board with burner cover.
5. Log set (See page #14).
6. 150 CFM fan with limit switch and speed control.
7. Co-linear air duct.

NOTE: A optional masonry panel kit #9XL-MSP (not shown) is available and can be installed on this fireplace when it is installed in an existing masonry opening that is larger than fireplace insert. Its purpose is to concentrate flow of heated room air between the firebox and the panel walls.

Additional components which are necessary for proper installation are:

1. Vent System:

   Part #815-CL: For use with minimum 6" x 8" I.D. masonry or 8" I.D. Class 'A' metal chimneys - includes 12 ft. compressed, expandable to 25 ft. co-linear 3" x 4" flexible chimney, and termination cap. If your existing chimney is higher than 25 ft. above the fireplace, an extension kit (Part #510) must be used to properly extend the 3" intake and 4" exhaust up to a maximum of 40 ft..

2. Shroud - 3 pc & 4 pc.: Three standard sizes are available for zero clearance fireplaces and three standard sizes are available masonry fireplaces and will fit most applications. Custom shrouds may be ordered on a non-returnable basis. When ordering a custom shroud, please specify the existing fireplace manufacturer name, model number and front opening height and width.

3. Blank Shrouds - 3 & 4 pc. blank shrouds are available for on-site custom fit applications and are sized to the opening after the insert has been installed. The interior perimeter is properly sized to fit onto the insert. The outer perimeter must be cut, formed and finished (painted).
A. PREPARE THE EXISTING FIREPLACE

1) Record the Manufacturer and Model number of your existing zero-clearance fireplace for future reference.

2) Remove the smoke baffle, the damper assembly and, if necessary - the firebrick on the sides and back of the existing fireplace to obtain at least the minimum opening requirements listed on page #2.

3) Remove any screens and glass doors on the fireplace.

4) Remove the existing chimney cap from the chimney.

5) Clean the chimney and inside of the fireplace to prevent creosote smell from entering the home.

6) Paint the existing inner box with high temp black paint so it is not visible when the insert is installed.

7) Place *THIS UNIT HAS BEEN MODIFIED* label in the bottom of the firebox.

B. RUN THE GAS LINE

**CAUTION:** Installation of the gas line must only be done by a qualified person in accordance with local building codes.

This unit is equipped with a 3/8" flexible gas line connection 12" long.

**CAUTION:** The manual shut off valve and millivolt board flexible gas line must not extend outside the unit cavity. See the WARNING label affixed to the flexible gas line for additional installation instructions and warnings.

1. Run the gas line into the fireplace, preferably through the side or back, 2" from the bottom of the fireplace. See figure below. A flexible connector should then be attached to the previously run gas line to the point where the manual shut off valve and millivolt board flexible gas line will connect.

**IMPORTANT:** An accessible shut off valve (included with the unit) must be installed up stream from the regulator.

**IMPORTANT:** DO NOT RUN THE GAS LINE IN A MANNER THAT WOULD OBSTRUCT THE OPERATION OF THE FAN OR POSITION OF THE SPEED CONTROL.

![Figure B-1](image)
2. This unit is designed to accept either a 3/8" or 1/2" gas line approved for gas appliances. Consult local building codes to properly size the gas supply line leading to a 3/8" reduction. Also, see the chart below for proper supply line sizing.

3. Connect the manual shut off valve to the previous run gas line.

4. The gas line will be connected to the millivolt board later in this manual.

**IMPORTANT:**

ALL CONNECTIONS WHETHER FIELD OR FACTORY MADE MUST BE CHECKED FOR LEAKS.

**NOTE:** This appliance and its individual shut off valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of 1/2 psi.

**NOTE:** This appliance must be isolated from the gas supply piping system by closing its individual manual shut off valve during any pressure testing of the gas supply piping systems at test pressures equal to or less than 1/2 psi.

Pressure check taps for both the manifold (outgoing) and inlet (incoming) pressures are located in front of the gas valve. The top pressure tap is the manifold pressure and the bottom pressure tap is the incoming pressure. Follow instructions on page #19 for checking these pressures.

**NATURAL GAS:**

- The minimum inlet gas supply pressure: 5.0 in. W.C.
- Recommended inlet gas supply pressure: 7.0 in. W.C.
- The maximum inlet gas supply pressure: 10.5 in. W.C.
- Manifold Pressure: 3.5 in. W.C.
- Manifold Pressure (lo setting): 1.7 in. W.C.
- Orifice size (0-2000 ft): 31 Input rating: 36,000 BTU's
- Minimum Input rating: 21,400 BTU's

**LP GAS:**

- The minimum inlet gas supply pressure: 11.0 in. W.C.
- Recommended inlet gas supply pressure: 11.0 in. W.C.
- The maximum inlet gas supply pressure: 13.0 in. W.C.
- Manifold Pressure: 10.0 in. W.C.
- Manifold Pressure (lo setting): 5.4 in. W.C.
- Orifice size (0-2000 ft): 50 Input rating: 34,000 BTU's
- Minimum Input rating: 23,400 BTU's

*For high altitude installations, consult the local gas distributor or the authority having jurisdiction for proper rating methods.*
C. REMOVE THE FOLLOWING ITEMS FROM THE FIREPLACE INSERT:

1. ARCHED VALANCE GLASS ASSEMBLY:

A) Locate the spring-loaded latches securing the glass assembly (under the firebox).
B) While holding onto the glass frame, pull the latch handles out to release from the clips on the glass assembly.
C) Pull the bottom of the glass assembly out and lift up off of the tabs (at the top).
D) Set aside where it will not be broken.
E) Remove the log package from inside the fireplace and set aside for installation later in this manual.

2. MILLIVOLT BOARD.

A) Loosen and remove the 2 nuts securing the burner cover. Remove the burner cover by lifting the front of the cover up then sliding it to the right, off the burner orifice. Remove entire assembly from the firebox. See figures C-2 & C-3 below.

B) Remove pilot shield from behind the pilot assembly. Refer to Figure C-4.

C) Loosen and remove the (2) 1/4" nuts securing the millivolt board to the firebox bottom. Lift the board off the studs and remove from the firebox. (Figure C-4).

IMPORTANT: BE CAREFUL NOT TO DAMAGE THE GASKET UNDER THE BOARD

NOTE: The millivolt board is secured with (2) nuts at the factory. After the millivolt board is properly installed it must be secured with 8 nuts (included). The burner / cover assembly is then placed over the millivolt and secured with 2 nuts.
3. REMOVE THE AIR DUCT. Figure C-5.

A. Lift the air duct (manifold) up from the top of the firebox and set aside.

![Figure C-5](image)

D. INSTALLING THE INSERT

IMPORTANT: ALL STEPS IN SECTION 'A) PREPARE THE EXISTING FIREPLACE' MUST BE COMPLETED BEFORE CONTINUING WITH THIS INSTALLATION.

1. MASONRY SIDE PANEL INSTALLATION - OPTIONAL

An optional masonry panel kit is available for this insert and includes 1 left panel, 1 right panel and 12 sheet metal screws. These panels are used when the fireplace is installed in an existing masonry opening and must be installed to the air duct (manifold) before the vent system is connected.

A. SECURE THE PANELS TO THE AIR DUCT:

IF THE AIR DUCT WILL NOT BE REMOVED, MAKE SURE THE MASONRY SIDE PANELS AND AIR DUCT BACK ARE POSITIONED 'OUTSIDE' THE FLANGE AT THE BOTTOM OF THE INSERT. See Fig. D-1.

**NOTE:** If the panels are not placed 'outside' the flange at the bottom, it may cause a rattling noise when the fan is in operation.

1. Align the 2 holes in the top and 2 holes in the back of the right side panel to the holes on the air duct (2 holes on the top / 2 holes on the back).
2. Secure the panel to the air duct with the sheet metal screws (2 on top / 2 on back).
3. Repeat for remaining left side panel.

Note: The panels will be secured to the front of the insert later in this manual.

![Figure D-1](image)
2. INSTALL THE VENT SYSTEM

NOTE: The 4" exhaust pipe and 3" combustion air intake pipe will extend 25 ft. An optional extension kit (Part #510) is available to extend the #815-CL kit up to a maximum of 40 ft.

A. Carefully extend the 3" combustion intake and 4" exhaust pipes and extension kit (if used) to equal the total chimney length required.

B. 1. Slide the 3" intake pipe (end without the collar) onto the collar on the termination cap and secure with (3) ½" self-tapping screws (provided).

2. Place a bead of sealant around the inner edge of the 4" exhaust pipe (end without the collar) and slide onto the corresponding collar on the termination cap. Secure with (3) ½" self-tapping screws (provided). Apply additional sealant around the joint to ensure a seal.

C. If an extension kit is being used, it must be connected as follows:

Exhaust extension: Apply a liberal bead of sealant (provided) around the exhaust adaptor (male) extension pipe and slide into the female connector on the end of the 4" exhaust pipe already attached to the chimney termination plates. Secure with (3) ½" self-tapping screws, (provided). To ensure an air-tight seal, additional sealant should be applied at the point of connection.

Combustion intake extension: Apply a liberal bead of sealant (provided) around the male end of the extension kit and slide into female end of the 3" combustion intake pipe attached to the chimney termination plates. Secure with (3) ½" self-tapping screws (provided). To ensure an air-tight seal, additional sealant should be applied at the point of connection.

FIGURE D-2

Page 8
3. RUN THE VENT SYSTEM THROUGH THE EXISTING CHIMNEY

**OPTIONAL:** We recommend wrapping the first 3 ft. of the vent system below the termination cap with non-faced fiberglass insulation (secure with wire) before running it through the existing chimney. This will prevent cold air from coming down the existing chimney.

**NOTE:** If there are offsets in the existing chimney, it may be easier to place a weighted rope around the end of the 4" pipe and another weighted rope around the 3" pipe to guide them through it.

**DO NOT ATTEMPT TO TIE ONE ROPE AROUND BOTH PIPES.**

A. Guide the rope, if used, and flexible pipes down the existing chimney.

B. To secure the chimney termination cap to the existing chimney, apply a liberal bead of sealant (provided) around the top of the existing chimney. Set the termination cap into position.

**OPTIONAL:** Secure the termination cap to the existing chimney with the 2" self-tapping screws and galvanized straps, provided. Screw holes are located at the sides of the termination cap.

C. From inside the opening, grasp the ropes and CAREFULLY pull the ropes until the 3" combustion air intake and 4" exhaust pipe is down into the existing fireplace.

**OPTIONAL:** We recommend placing non-faced fiberglass batting insulation between the pipes and existing chimney to prevent heat loss up the chimney. (SEE FIGURE D-3)

4. CONNECT THE VENT SYSTEM TO THE AIR DUCT

A. Place the air duct into the existing fireplace opening.

B. Place a bead of sealant (provided) around the 4" exhaust pipe and slide it inside the 4" collar on the duct. Secure with (3) ½" self-tapping screws (provided) and apply additional sealant around the joint to ensure an air tight seal.

C. Apply a liberal bead of sealant (provided) around the 3" collar on the air duct. Slide the 3" combustion intake pipe over the collar and secure with (3) ½" self-tapping screws (provided). To ensure an air-tight seal, apply additional sealant around the joint.

(SEE FIGURE D-4)
E. POSITION THE FIREPLACE INSERT:

1. Slide the insert in the fireplace opening. If the masonry panels have been installed and secured to the air duct, the panels must be 'outside' the flange at the bottom of the insert.

*NOTE: If the masonry panels are not 'outside' the flange, it may cause a rattling noise when the fan is operating.*

2. If necessary level the unit by screwing the leveling bolts (included in the components packet) into the nuts mounted in the bottom of the unit behind the lower grill. See figure E-1.

![Figure E-1](image)

3. Position the air duct to the fireplace by aligning the two holes in the fireplace top to the studs on each side of the 4" exhaust duct.

![Figure E-2](image)

*Shown without the masonry panels.*

4. Locate the baffle with seasonal heat dump inside firebox and note the (2) access holes on each side of the heat dump. Secure the air duct to the fireplace with (2) 1/4" nuts through the access holes (A). *IMPORTANT: Make sure the gasket is properly seated in place.*

![Figure E-3](image)

5. Align the (8) holes around the rectangular hole in the air duct to the (8) holes around the rectangular combustion intake inside the fireplace (B) and secure with the (8) sheet metal screws (provided). *IMPORTANT: Make sure the gasket is properly seated in place.*

![Figure E-4](image)
F. SECURE THE MASONRY SIDE PANELS, IF INSTALLED.

1. SECURE THE MASONRY SIDE PANELS: With the panels 'outside' the flange at the bottom of the insert, align the holes in the masonry side panels to the holes in the face of the insert and secure with 4 - sheet metal screws (2 ea. side.), see Figure F-1.

Note: If the panels are not placed 'outside' the flange at the bottom, it may cause a rattling noise when the fan is operating.

Figure F-1

G. REINSTALL MILLIVOLT BOARD INSTALLATION. See Figures G-1 & G-2.

NOTE: The millivolt board must be fitted with a gasket, (included) to seal the board. Make certain this gasket is properly placed around the opening before installing the millivolt board.

1. Grasp the millivolt board with both hands and place into the unit, lining up the eight 1/4" holes.

CAUTION: BEFORE SECURING THE BOARD INTO PLACE, MAKE CERTAIN THAT ALL OF THE WIRES (ATTACHED UNDER THE BOARD) ARE CLEAR AND UNOBSSTRUCTED.

2. Attach the (8) nuts (using the (2) nuts previously removed and the remaining (6) nuts from the fireplace components packet). Tighten all (8) nuts.

Figure G-1

(8) NUTS SECURING MILLIVOLT BOARD

3. Place pilot shield into position as shown in Figure G-1 above.
4. Place the burner / cover assembly onto the board, properly seating the burner tube over the orifice and aligning the mounting holes in the burner brackets to the corresponding mounting studs on the bottom of the millivolt board. Figures G-2 & G-3
5. Secure the burner cover with the remaining (2) nuts. Figure G-3
6. Connect the flexible gas line to the manual shut off valve.
7. Connect any remote control, wall switch or thermostat wires, if used.

**Figure G-2**

**Figure G-3**

**H) ASSEMBLE & ATTACH THE SHROUD**

Shroud assembly includes:
(1) Shroud top
(1) Shroud left side
(4) Screws
(1) Shroud right side with on/off rocker switch mounting hole

**IMPORTANT:** You will need the following items from the components packet included with the unit:
(1) Rocker switch wires
(1) On/Off Rocker switch

**NOTE:** You will also need the upper grill included with this insert to install in the shroud top piece.

**ASSEMBLE THE SHROUD - Figures H-1 & H-2**

1. Loosen and remove the nuts attached to the upper grill.
2. Attach the upper grill to the top shroud piece by slipping the bolts on the upper grill through the holes in the top shroud piece and secure with the nuts (A). NOTE: The louvers on the upper grill should be in the downward position. See figures H-1 and H-2 below.
3. Secure the right and left shroud pieces to the top piece by aligning the (2) holes in the side pieces to the holes in the top piece. Secure with the screws provided (2 ea. side) (B). See figures H-1 & H-2 below.

**Figure H-1**

**Figure H-2**

4. Snap the rocker switch in place on the shroud. Figure H-2.
5. Slide one connector on one end of each rocker switch wire to the rocker switch terminals.
ATTACH THE SHROUD

1. Attach the shroud to the insert by placing the tabs (A) on the left and right shroud pieces into the slots in the insert. The shroud will set into place. Figure H-3.

Figure H-3

CONNECT THE ROCKER SWITCH WIRES TO THE VALVE
Refer to figure O-1 page 22.

1. Slide the remaining connectors on the rocker switch wires to the top and bottom terminals on the valve.

IMPORTANT: CHECK ALL CONNECTIONS, WHETHER FIELD OR FACTORY MADE, FOR LEAKS.

I. COMPLETE THE FAN INSTALLATION:

This insert comes complete with a fan, speed control and temperature limit switch assembly already installed. This fan is equipped with a three-prong (grounding) plug attached to the end of the 8 ft. fan electrical cord for protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not remove the grounding prong from the plug. Do not allow any excess fan cord to touch the firebox.

1. Attach the limit switch on the left side of the millivolt board under the firebox.
2. Plug fan cord into the nearest, properly grounded receptacle.

Note: The fan will not operate unless the speed control has been turned on. The fan will not turn on until sufficient heat is applied to the thermostatic control switch. The fan will then turn on and off automatically when the fireplace heat and cools. Adjust fan to desired speed while it is running.

NOTE: THIS FAN SYSTEM, WHEN INSTALLED, MUST BE ELECTRICALLY CONNECTED AND GROUNDED IN ACCORDANCE WITH LOCAL BUILDING CODES, OR IN THE ABSENCE OF LOCAL BUILDING CODES, WITH THE NATIONAL ELECTRICAL CODE, ANSI/NEPA 70.
J. LOG INSTALLATION. See Figures J-1 - J-3.

This log set includes:

(1) HB-Log
(1) AP-Log
(1) JB-Log
(1) FL-Log
(1) TL-Log
(1) LB-Log
(1) BL-Log
(1) NA-Log
(1) Embers pkg.

NOTE:


1. Align the notches in the bottom of the 'JB' log onto the brackets in the center of the burner cover as shown in figure J-1.

2. Place the 'NA', 'LB', 'HB', and 'FL' logs into position on the burner cover aligning the holes in the bottom of the logs to the corresponding pins in the burner cover. Figure J-2.

3. Place the 'FL' log into position on the burner cover with the 'burnt' edge facing toward the back.

4. Carefully place the burning embers, included with this log set, between the 'JB' log and 'FL' log from point 'A' to point 'B' leaving at least 1/4" space between each ember.

NOTE: You will not use all the embers included in the packet at this time. Save for future use.

5. Align the holes in the bottom of the 'BL' and 'AP' logs onto the alignment knobs protruding from the 'LB' and 'HB' logs. Set into position, referring to figure J-3.

6. Align the hole in the bottom of the 'TL' log onto the alignment knob protruding from the 'NA' log. Set into position between the 'BL' log and 'AP' log as shown in figure J-3.

WARNING: FAILURE TO POSITION THE PARTS IN ACCORDANCE WITH THESE DIAGRAMS OR FAILURE TO USE ONLY PARTS SPECIFICALLY APPROVED WITH THIS APPLIANCE MAY RESULT IN PROPERTY DAMAGE OR PERSONAL INJURY.
K. COMPLETE THE INSTALLATION

1. THIS STEP SHOULD ONLY BE DONE BY A QUALIFIED INSTALLER OR SERVICE TECHNICIAN:

   A) Perform lighting and shutdown procedures as described on pages #17-18. This should be done prior to replacing the glass so that any necessary adjustments can be made and proper operation and log position verified.

2. SEASONAL HEAT DUMP ADJUSTMENT:

This fireplace insert has been manufactured with a heat vent damper located at the top inside the firebox. This allows infinite control over the amount of heat emitted into the living area without affecting the flame height.

INSTALLER: Please install the fireplace insert with the heat vent damper in the closed position.

HOMEOWNER: The fireplace has been installed with the heat dump in the closed position and will operate at its peak efficiency. The heat dump may be opened as much as necessary to maintain desired heat level.

TO ADJUST:

**CAUTION: DO NOT ATTEMPT TO ADJUST THE HEAT DUMP OPENING IF THE FIREPLACE HAS BEEN IN OPERATION. ALLOW AMPLE TIME TO COOL OR USE THE APPROPRIATE PROTECTION TO AVOID SERIOUS BURNS AND/OR PROPERTY DAMAGE.**

   A. Remove the glass assembly & open or close the damper as desired.

   ![Heat Outlet Diagram](image)

   HEAT OUTLET SHOWN IN CLOSED POSITION.

   HEAT OUTLET SHOWN IN PARTIAL OPENED POSITION.

3. REPLACE THE ARCHED VALANCE GLASS ASSEMBLY.
   Refer also to Figure K-1.

   **WARNING: DO NOT OPERATE THIS FIREPLACE WITH THE GLASS ASSEMBLY REMOVED, CRACKED, OR BROKEN. Replacement of the glass assembly should be done by a licensed or qualified service person.**

   A. Align the 3 slots in the top of the glass assembly over the 3 tabs on the fireplace (at the top).
   B. Place the glass assembly so it is flush with the front of the fireplace front.
   C. While holding the glass assembly, pull the latches out and secure over the glass latch clips on the bottom of the glass frame locking it in place.

4. INSTALL THE LOWER GRILL. Refer to Figure K-2.

   A. Remove the (2) 1/4" nuts from the grill.
   B. Place the bolts through the hinges in the lower grill opening.
   C. Attach the 1/4" nuts.
   D. Tighten both 1/4" nuts.

   ![Figure K-2](image)
L. THERMOSTAT - WALL SWITCH - REMOTE INSTALLATION (optional).

CAUTION: DO NOT connect high voltage (115 V) wire to the switch.

If desired, a thermostat, wall switch or remote control unit may be used to turn the unit off and on. Only one of these may be installed. Follow instructions included with each kit.

IMPORTANT: An insulated cover is included with the remote control and must be placed over the receiver to protect it from overheating.

OPTIONAL: Disconnect the on/off rocker switch wires from the top & bottom terminals on the gas valve.

NOTE: INSTALLATION OF A THERMOSTAT OR WALL SWITCH SHOULD ONLY BE DONE BY A QUALIFIED INSTALLER

WALL SWITCH / THERMOSTAT USERS:

Run low-voltage (thermostat) wire from the gas valve terminals behind the lower grill to the desired location of the thermostat or wall switch.

Do not run wire more than 30'. NOTE: If too heavy of wire is used or run more than 30', the electricity generated by the unit's generator will not be sufficient to make the regulator work properly.

IMPORTANT: No high voltage (115v) is required to operate any of these systems.

Attach the appropriate connector to each wall switch / thermostat wire and connect to the top and bottom terminals on the gas valve.

IMPORTANT: The on/off rocker switch on the shroud must be in the 'off' position for proper operation of any of these components.

If the rocker switch is 'on', the fireplace burner will operate until it is turned 'off' by the rocker switch. A wall switch, thermostat, or remote control will not turn the fireplace 'off' when it has been turned 'on' by the rocker switch.

Note: The fireplace must be turned 'on' and 'off' by the same method. For example: If the fireplace is turned 'on' by the remote, it must be turned 'off' by the remote.
M. LIGHTING & SHUTDOWN

NOTE: Prior to lighting, check all fittings for leakage. This is accomplished by lightly spraying soapy water on all connections made. If there is any leakage, bubbles will appear at the point of connection. If bubbles occur, tighten the fittings until the bubbles no longer appear.

IMPORTANT: TEST ALL CONNECTIONS WHETHER FIELD OR FACTORY MADE.

NOTE: The appliance and its individual shut off valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of ¼ psi.

NOTE: The appliance must be isolated from the gas supply piping system by closing its individual manual shut off valve during any pressure testing of the gas line at test pressures equal to or less than 1/2 psig (3.5 kPa).

Pressure check taps for the manifold (outgoing) and inlet (incoming) pressures are located in front of the gas valve. The top pressure tap is the manifold pressure and the bottom pressure tap is the incoming pressure. Follow instructions on page 19 for checking these pressures.

NOTE: Read 1-8 before lighting the unit for the first time. Refer to figure M-1, page 18.

1. Open the lower grill by grasping the center of the top louver, and pull out and down.
2. Set the thermostat, if used, to the lowest setting
3. Turn off all electric power to the appliance.
4. Push in control knob (A) slightly and turn clockwise ~ to "OFF"

   Gas control knob
   shown in "on" position

5. Wait five (5) minutes to clear out any gas. If you then smell gas, STOP! Follow the safety information on page 1 of this installation manual. If you don’t smell gas, go to the next step.

   * If knob does not pop out when released, stop and immediately call your service technician or gas supplier.
   * If the pilot will not stay lit after several tries, turn the gas control knob to "OFF" and call your service technician or gas supplier.

6. Find the pilot - follow metal tube from gas control. The pilot is behind the burner tube.
7. Turn the black knob on gas control counterclockwise ~ to "PILOT".
8. Push in the black control knob all the way and hold in. Press the RED igniter button (B). The pilot will generally light with two or three pushes on the igniter. Hold the knob in for about one (1) minute after the pilot is lit. Release knob and it will pop back out. Pilot should remain lit. If it goes out, repeat steps 4 through 8.

9. Turn gas control knob counterclockwise ~ to "ON".
10. Flip the on/off switch (C) to the "on" position.
11. Set thermostat, if used, to desired setting.
NOTE: When the unit is initially lit, condensation will appear on the glass, this is normal in all gas fireplaces, and will disappear in one to three minutes.

12. If you wish to turn the burner off, flip the on/off switch (C). If a wall switch has been installed, simply turn it off. If a thermostat has been installed, simply adjust temperature setting.

   NOTE: The pilot will stay lit.

13. To turn off the pilot, push in control knob (A) and turn to the "off" position.

![Figure M-1](image)

**INITIAL BURN PERIOD**

DURING THE INITIAL BURN PERIOD, THE REFRACTORY WILL DISCOLOR AND A PAINT SMELL WILL OCCUR. THIS IS NORMAL. ONCE THE CURING PROCESS IS COMPLETE, THIS WILL SUBSIDE. IT IS RECOMMENDED TO LEAVE THE FAN OFF DURING THIS PERIOD AS THIS WILL SPEED UP THE PAINT CURING PROCESS. DO NOT BURN THIS FIREPLACE WITHOUT THE GLASS PROPERLY IN PLACE.

**MAKE SURE THE HOMEOWNER IS AWARE OF THIS**

THIS FIREPLACE INSERT MAY PRODUCE NOISES OF VARYING DEGREE AS IT HEATS AND COOLS DUE TO METAL EXPANSION AND CONTRACTION. THIS IS NORMAL AND DOES NOT AFFECT THE PERFORMANCE OR LONGEVITY OF THE FIREPLACE.

NOTE: Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition. Young children should be carefully supervised when they are in the same room as the appliance.

Clothing or other flammable material should not be placed on or near the appliance.
PRESSURE TESTING
MANIFOLD & INLET PRESSURE

IMPORTANT NOTICE: A pressure check tap for both the manifold (outgoing) and inlet (incoming) pressure has been incorporated into the valve by Robertshaw. The top pressure tap is the manifold pressure and the bottom pressure tap measures the incoming pressure. Follow the instructions below for proper pressure testing procedures.

TO CHECK THE MANIFOLD PRESSURE:

1. Light pilot.
2. Loosen the manifold pressure tap [D] by turning the screw counter-clockwise.
3. Attach manometer to pressure tap using a 5/16" I.D. hose [F].
4. Turn black control knob [A] to the 'on' position.
5. Turn the burner on by depressing the rocker switch [C] and note the manometer reading.
6. Turn the rocker switch [C] to the 'off' position.
7. Disconnect manometer hose and tighten screw (clockwise). Screw should be snug, do not over tighten
8. Attach manometer to manifold pressure to verify that it is completely sealed. Manometer should read no pressure when the rocker is turned on.

NOTE: If manifold pressure reading is within the normal range, an incoming pressure check is not necessary. A too high or too low pressure reading warrants an inlet (incoming) gas pressure check.

TO CHECK THE INLET PRESSURE:

1. Loosen Inlet pressure tap screw [E] by turning screw counter-clockwise.
2. Attach manometer using a 5/16" I.D. hose [F].
3. Light the pilot.
4. Turn the black control knob [A] to the 'on' position. (Burner should not come on) and note manometer reading.
5. Turn the rocker switch [C] to the 'on' position and check the pressure to ensure that it stays near the maximum inlet pressure.
6. Turn the rocker switch [C] to the 'off' position.
7. Turn the pilot to the 'off' position.
8. Disconnect hose and tighten screw (clockwise). Screw should be snug, do not over tighten.
9. Relight pilot and turn the control knob [A] to the 'on' position. Attach manometer to the inlet pressure tap to verify that it is completely sealed. Manometer should read no pressure.

NOTE: If Inlet pressure reading is too high or too low, contact the gas company. Only a qualified gas service technician should adjust the incoming gas pressure.

CAUTION: A LOW PRESSURE READING CAN CAUSE DELAYED IGNITION.

FIGURE M-2

Rocker Switch located on shroud
N. MAINTENANCE REQUIREMENTS

1. The appliance should be inspected at least once a year by a professional service person.

NOTE: INSTALLATION AND REPAIR SHOULD BE DONE ONLY BY A QUALIFIED SERVICE PERSON. THE APPLIANCE SHOULD BE INSPECTED BEFORE USE AND AT LEAST ANNUALLY BY A QUALIFIED SERVICE PERSON. MORE FREQUENT CLEANING MAY BE REQUIRED DUE TO EXCESSIVE LINT FROM CARPETING, BEDDING MATERIAL, ETC. IT IS IMPERATIVE THAT CONTROL COMPARTMENTS, BURNERS AND CIRCULATION AIR PASSAGEWAYS OF THE APPLIANCE BE KEPT CLEAN.

DO NOT OBSTACULATE THE FLOW OF COMBUSTION AND VENTILATION AIR.

2. The compartment below the firebox (behind the lower grill) must be cleaned at least once a year, more frequent cleaning may be required due to excessive lint from carpeting, bedding materials or other fibrous materials. It is imperative that the burner be cleaned once a year.

FAN
The fan should be disconnected from electrical current, and cleaned (vacuumed) every six months. The bearings are sealed and require no oiling.

VENT SYSTEM

Annual examination of the venting system by a qualified agency is required.

1. Remove the glass on the front of the unit.
2. For easier access, remove the logs.
3. Cover the millivolt board system.
4. Loosen the nuts securing the baffle at the back of the firebox.
5. Examine proper sealing of vent system.
6. Replace baffle and nuts. Tighten nuts only enough to secure baffle. Baffle must be allowed to ‘float’ as the fireplace heats and cools.
7. Replace the logs and glass.

NOTE: If the vent-air intake system is disassembled for any reason, reinstall and seal in accordance to the instructions on pages #8 - #10 in this installation manual.

ANY SAFETY SCREEN OR GUARD REMOVED FOR SERVICING MUST BE REPLACED PRIOR TO OPERATING THE APPLIANCE.

MILLIVOLT BOARD SYSTEM

1. Annual cleaning of the burner is required. The burner cover may be removed for easier access. Refer to figure C-2, page #6.

Visually check for blocked port holes, especially near the pilot. Blocked port holes may cause delayed ignition.

Millivolt board

2. Visually check the pilot light and burner when they are burning. See Figures above and below. The flames should be steady, not lifting or floating.

Burner Orifice

Pilot

GLASS CLEANING & REPLACEMENT

- Clean glass only when cool and only with non-abrasive cleansers.
- Do not operate this fireplace with the glass / frame assembly removed, cracked or broken.
- The glass, Part #700-07T shall only be replaced as a complete unit, as supplied by Hussong Mfg. Co., Inc.
- Replacement of the glass, Part #700-07T must only be performed by a licensed or qualified service person. DO NOT SUBSTITUTE MATERIALS.
- Do not strike or slam glass door assembly.

CAUTION: KEEP THE APPLIANCE AREA CLEAR OF COMBUSTIBLE MATERIALS, SUCH AS GASOLINE AND OTHER FLAMMABLE VAPORS AND LIQUIDS.

CAUTION: LABEL ALL WIRES PRIOR TO DISCONNECTION WHEN SERVICING CONTROLS. WIRING ERRORS CAN CAUSE IMPROPER AND DANGEROUS OPERATION. VERIFY PROPER OPERATION AFTER SERVICING.
# TROUBLE SHOOTING GUIDE

**NOTE:** The millivolt board includes the following items: Regulator, generator, pilot, pilot shield, thermocouple, piezo, electrode, burner & cover assembly, orifice and orifice holder. If any of these items are defective, contact your dealer for the appropriate repair / replacement procedures to follow.

**WARNING:** DO NOT ATTEMPT TO SERVICE THIS UNIT IF YOU ARE NOT A QUALIFIED INSTALLER OR REPAIRMAN.

1. If the unit fails to ignite a qualified service person should check the unit installation.

2. It is imperative that the control compartment, burner and circulation air passageways of the unit be kept clean. This is necessary to provide adequate combustion and ventilation air.

3. All of the working parts of this unit can be removed at one time. Before removing regulator board, check for loose wires.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>No spark when piezo button is depressed</td>
<td>The nut which holds the piezo in place is loose</td>
<td>Tighten nut.</td>
</tr>
<tr>
<td></td>
<td>Wire on back of piezo button is loose or off</td>
<td>Put wire back into place.</td>
</tr>
<tr>
<td></td>
<td>Wire from piezo to electrode is loose at electrode</td>
<td>Replace electrode assembly.</td>
</tr>
<tr>
<td></td>
<td>Electrode moved out of position</td>
<td>Realign electrode with 1/8&quot; space between it and pilot.</td>
</tr>
<tr>
<td>Pilot won't light</td>
<td>Gas shut off</td>
<td>Turn Gas On</td>
</tr>
<tr>
<td></td>
<td>Gas line not bled out</td>
<td>Hold valve knob in long enough to bleed out line.</td>
</tr>
<tr>
<td></td>
<td>Not holding regulator valve in long enough</td>
<td>Hold in longer</td>
</tr>
<tr>
<td>Pilot won't stay lit</td>
<td>Not holding pilot button in long enough</td>
<td>Hold button in longer to heat generator</td>
</tr>
<tr>
<td></td>
<td>Thermocouple wire loose at valve connection.</td>
<td>Check connection on valve.</td>
</tr>
<tr>
<td></td>
<td>Pilot hood misdirecting pilot flame from thermocouple.</td>
<td>Check pilot flame location. Flame must be burning on generator and thermocouple.</td>
</tr>
<tr>
<td></td>
<td>Pilot shield not installed or not in proper position.</td>
<td>Install pilot shield and ensure proper position. See page 11, figure G-1.</td>
</tr>
</tbody>
</table>
PROBLEM
Burner won't light

CAUSE
- Pilot not lit
- Regulator valve not turned on
- Rocker switch not turned on.
- Rocker switch wire not connected
- Generator wires loose at regulator terminals
- Generator wire grounded out due to pinching of wires
- Wall switch, remote control or thermostat not connected properly or turned to wrong setting. See figures L-1 & L-2.

SOLUTION
- Relight pilot
- Turn valve to "on"
- Press bottom of switch to the "on" position.
- Check wiring diagram Figure O-1 and ensure that all wires are secure.
- Reposition wire and tighten screws. See figure O-1 for wiring instructions.
- Nuts on millivolt board may need loosening to remove pinched wire.
- Connect properly or disconnect and use on/off switch only.

Figure O-1
GAS CONVERSION KIT
FOR MODEL #XL-JACKSON - EQUIPPED WITH THE ROBERTSHAW GAS VALVE AND STANDARD OR TOP CONVERTIBLE 30-SECOND PILOT ASSEMBLY

THIS CONVERSION KIT SHALL BE INSTALLED BY A QUALIFIED SERVICE AGENCY IN ACCORDANCE WITH THE MANUFACTURER'S INSTRUCTIONS AND ALL APPLICABLE CODES AND REQUIREMENTS OF THE AUTHORITY HAVING JURISDICTION. IF THE INFORMATION IN THESE INSTRUCTIONS IS NOT FOLLOWED EXACTLY, A FIRE, EXPLOSION, OR PRODUCTION OF CARBON MONOXIDE MAY RESULT, CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR LOSS OF LIFE. THE QUALIFIED SERVICE AGENCY IS RESPONSIBLE FOR THE PROPER INSTALLATION OF THIS KIT. THE INSTALLATION IS NOT PROPER AND COMPLETE UNTIL THE OPERATION OF THE CONVERTED APPLIANCE IS CHECKED AS SPECIFIED IN THE INSTRUCTIONS SUPPLIED WITH THE KIT. REFER TO THE APPLIANCE OWNER'S MANUAL OR PRODUCT DATA PLATE FOR PROPER INLET AND MANIFOLD PRESSURE ADJUSTMENTS AND ORIFICE SIZING.

This kit includes:

1. Hi/Lo Regulator (LP or Natural)
2. Main Burner orifice (#31 Natural or #50 LP)
3. Pilot Orifice (#21 Natural or #14 LP)
4. Pilot Tubing with fittings
5. Tube Sealant
6. 'Gas Type' label
7. 'Gas Conversion' label

IMPORTANT: All of these items, except the pilot tubing, must be replaced when you are converting a Kozy Heat fireplace from one type of gas to another. Replacement of the pilot tubing is optional.

CAUTION: Before proceeding with the conversion, the gas supply must be shut off prior to disconnecting the electrical power.

Replace the hi/lo regulator - Figure 1

1. Turn off the unit by depressing and turning the 'black' control knob to 'off'.
2. Remove existing hi/lo regulator and gasket from control by removing the two screws [A]. Discard.
3. Install new hi/lo regulator and new gasket with screws from this kit. Tighten screws securely.

Replace the burner orifice - Figure 2

1. Remove glass assembly, logs & embers. Refer to the unit installation manual for instructions.
2. Remove the burner cover to expose the burner orifice. Loosen and remove the orifice 'cap'.
3. Thread the orifice cap included with this kit onto the orifice assembly and tighten.

STANDARD PILOT ASSEMBLY:

Replace the pilot bonnet - Figure 3

1. Locate the pilot assembly.
2. Remove the pilot shield, if necessary. See fig. C-4, page 6.
3. Loosen the pilot nut assembly and pull the nut down to release from the pilot.
4. Loosen and remove the (2) screws securing the pilot assembly.
5. Carefully pull the pilot assembly up and slightly tilt back to expose the pilot bonnet.
6. Replace the existing pilot bonnet with the one included in this kit.
7. Replace the pilot nut assembly and tighten.
8. Secure the pilot assembly with the (2) screws removed in step #4.
9. Re-seal the hole around the pilot assembly tube and wires where they penetrate the board assembly. (Sealant provided.)
TOP CONVERTIBLE PILOT ASSEMBLY:

Replace the pilot bonnet - Figure 4

1. Locate the pilot assembly.
3. Loosen and remove the two screws securing the pilot hood / base plate.
4. Remove the pilot hood / base plate, spacer and pilot bonnet as shown in figure 4.
5. Insert the pilot bonnet included with this kit into the opening in the pilot bracket.
6. Replace the spacer and pilot hood / base plate.
7. Secure with the two screws removed in step #2.

COMPLETE THE CONVERSION

1. Replace the burner cover. Verify proper positioning of the pilot assembly to the burner tube. Make sure the burner tube is properly positioned over the orifice. Refer to figures 5 & 6.
2. Light the pilot and turn the burner on. Refer to pages #17-18 of the unit installation manual.
3. Check for leaks at all connections, whether field or factory made.
4. Test the incoming and manifold (outgoing) pressure. Refer to page #19 of the unit installation manual for pressure testing procedures.

<table>
<thead>
<tr>
<th>Incoming pressure</th>
<th>Natural Gas: Minimum 5.0&quot; W.C.</th>
<th>LP Gas: Minimum 11.0&quot; W.C.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Maximum: 10.5&quot; W.C.</td>
<td>Maximum: 13.0&quot; W.C.</td>
</tr>
<tr>
<td>Manifold pressure</td>
<td>Natural Gas: 3.5&quot; W.C. - High</td>
<td>LP Gas: 10.0&quot; W.C. - High</td>
</tr>
<tr>
<td></td>
<td>1.7&quot; W.C. - Low</td>
<td>5.4&quot; W.C. - Low</td>
</tr>
<tr>
<td>Input rating:</td>
<td>Natural Gas: 35,000 BTU/hr</td>
<td>LP Gas: 34,000 BTU/hr</td>
</tr>
</tbody>
</table>

5. Visually check the pilot. The pilot flame should envelope the top of the thermocouple and generator 3/8" to 1/2", extend far enough onto the burner tube for proper ignition. To adjust the pilot flame (refer to figure 7):
   - Remove the protective cap screw and gasket washer.
   - Turn the pilot adjustment screw: Clockwise reduces the pilot flame
     Counter clockwise increases the pilot flame.
   - Replace gasket washer and cap screw.

6. Visually check the burner flames. An adjustable air shutter is located at the base of the burner tube (See figure 6 above). If the burner flames are short & blue, close the venturi slightly. If the burner flames are tall and yellow orange, the venturi must be opened slightly.

To adjust the venturi, loosen the screw, open or close as necessary and re-tighten the screw.

7. Turn the burner and pilot off.
8. Affix proper ‘gas type only’ oval label over the existing label.
9. Replace the logs. Refer to page #14 of the unit installation manual.
10. Replace the glass. Refer to page #15 of the unit installation manual.
11. Light the pilot and turn the burner on.
13. Verify proper operation and ignition of unit at both the ‘high’ and ‘low’ settings.
    Refer to pages #17-#18 unit installation manual.

KOZY HEAT
HUSSONG MANUFACTURING CO., INC.
204 Industrial Park Drive
Lakefield, MN 56145
(507) 662-6641

MODEL #911-XL-JACKSON GAS CONVERSION KIT
REPLACEMENT PARTS

Replacement parts are available through your local dealer. Information on optional components, is also available through your dealer.

MILLIVOLT BOARD AND PARTS

9XL-400B Millivolt Board - Natural Gas
9XL-401B Millivolt Board - LP Gas
700203 Manual Shut off Valve
700032 Piezo Ignitor
700036 Millivolt Generator
700039 Hi/Lo Adjustable regulator (Natural Gas)
700040 Hi/Lo Adjustable regulator (LP Gas)
700043 On/Off Rocker Switch
700060 Pilot Tube with fitting (valve to pilot)
OCK-331 Natural Gas Conversion Kit
OCK-350 LP Gas Conversion Kit
S36-043 Pilot Shield
700212 12" Flexible Gas line (gas line connection)
700224 3/8 Flexible Gas line (valve to burner orifice)
700231 Natural Gas Orifice - #31
700250 LP Gas Orifice - #50
700267 Pilot Orifice - Natural Gas
700266 Pilot Orifice - LP Gas
9XL135 Burner tube / cover assembly
700055 Pilot / Generator / Thermocouple assembly - Natural Gas
700056 Pilot / Generator / Thermocouple assembly - LP Gas
700059 Thermocouple (30-second pilot safety)
900035 900 Series Burner Tube
9XL35 Burner Cover
900135JA Burner Tube & cover with JA-log

FAN - REPLACEMENT ONLY

911028 Fan Kit with temperature limit switch & speed control
600085 Speed Control 'FL' Log
404-4 Limit Switch

LOG SET

93650D 8 PC. Log Set

‘HB’ Log

‘BL’ Log

‘AP’ Log

‘TL’ Log

‘NA’ Log

‘JB’ Log

REMOTE CONTROLS / THERMOSTAT

796-2 Remote Control with Thermostat
797-2 Remote Control 'LB' Log
700038 Wall-Mount Thermostat
700038W Wall-Mount Thermostat - Wireless

REFRACTORY

9XL900 Refractory Panels - 3 pc.
9XL918 Rock Refractory Panels - 3 pc.

AIR DUCT

9XLCL1 Co-linear Air Duct

GLASS

9XL007 Replacement glass assembly - includes 17" x 30" glass, gasket and arched frame
70007T 17" x 30" Glass with gasket
70010T 17" x 30" Paneled glass with gasket

GASKETS

700077 Millivolt Board Gasket
761076 Combustion Intake Duct Gasket
811075 Exhaust Duct Gasket

PAINT

300624 12 oz. aerosol touch-up paint - Satin Black

MASONRY PANEL KIT

9XL-MSP Masonry side panel kit with screws

SPECIALTY DOORS & GRILL SETS: Contact your dealer for available styles & finishes.

SHROUDS & SHROUD TRIM: Contact your dealer for available styles & finishes.

U.S. Patents #5,931,154 and #6,004,493

Model #911 XL - US INSTALLATIONS ONLY

February 2004

www.kozyheat.com

MANUFACTURED BY:
Hussong Manufacturing Company, Inc.
204 Industrial Park Drive
Lakefield, MN 56150
This Limited 10 Year Warranty will not become effective until the warranty registration form has been completed and mailed to Hussong Manufacturing Co., Inc., P.O. Box 577, Lakefield, MN 56150. This registration form must be received within 30 days of installation. Failure to do so may result in delayed warranty coverage and submission of proof of purchase will be required.

Hussong Manufacturing Co., Inc. warranties to the original purchaser of this Kozy Heat Fireplace, that it is free of defects in materials and workmanship at the time of manufacture.

Subject to the following conditions & requirements, Hussong Manufacturing Co., Inc. extends the following limited warranty under normal use and service, with respect to the Kozy Heat line of gas burning fireplaces.

**YEAR 1:** Subject to the conditions & requirements listed below, within the first year from date of purchase, Hussong Manufacturing Co., Inc. shall, at its discretion, replace or repair any such defect in material or workmanship, at Hussong Manufacturing Co., Inc.’s expense, including reasonable labor costs to repair or replace the defective component, if a factory pre-authorization is given for the repair.

**YEARS 2 - 10:** Subject to the conditions & requirements listed below, beginning with the first day of the second year and continuing through the tenth year, Hussong Manufacturing Co., Inc. will, at its discretion, provide repair or replacement parts at current list prices for any defect in material or workmanship of components, including optional components and accessories (if available). Hussong Manufacturing Co., Inc. shall not be responsible for any installation, labor, transportation or other indirect costs.

**LIMITATION OF LIABILITY**

To make a claim under this warranty, the purchaser must first contact the dealer/installer from whom the fireplace was purchased.

This limited warranty will be void if the fireplace is not installed by a qualified installer and according to the installation instructions. Use of unauthorized components will make this warranty null and void.

This limited warranty also is void if the fireplace is not operated, at all times, according to the operating instructions furnished.

This warranty is limited to defects in material and workmanship. It does not apply to any product that has been subject to negligence, misapplication, improper installation. Remote control warranties are covered by Ambient Technologies, Inc., and are excluded from this Limited Warranty.

No person is authorized to extend the time of this warranty or to accept on Hussong Manufacturing Co., Inc.’s behalf any additional obligation of liability connected with the unit.

It is expressly agreed and understood that this warranty is Hussong Manufacturing Co., Inc.’s sole obligation and purchaser’s exclusive remedy for defective fireplace equipment. Hussong Manufacturing Co., Inc. shall not be liable for any consequential, incidental or contingent damages whatsoever. The foregoing warranty is exclusive and in lieu of all other expressed warranties. Hussong Manufacturing Co., Inc. shall not be held to implied warranties, including but not limited to the implied warranties or merchantability and fitness for a particular purpose. This warranty replaces all previous warranty policies.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Hussong Manufacturing Co., Inc. reserves the right to make changes at any time, without notice, in design, material, specifications and prices. Hussong Manufacturing Co., Inc. reserves the right to discontinue models and products.

**WARRANTY CONDITIONS & REQUIREMENTS:**

1. You are the original purchaser. This warranty is not transferable.
2. Installation of the fireplace is performed by a qualified installer.
3. Installation and operation must comply with installation and operation instructions.
4. Paint and glass gaskets are covered for 30 days from date of purchase.
5. Components (including glass panels) broken, during shipping, careless handling of components, or defects resulting from improper installation, misuse of the fireplace and components are not covered under this warranty.
6. This warranty does not cover any part of the fireplace or any components which have been exposed to or submerged under water.
7. Hussong Manufacturing Co., Inc. must be notified by the dealer the fireplace was purchased from or a qualified installer or service technician of the defect.
8. Annual service of the fireplace as required in the installation manual, is performed by a qualified installer/service technician. (Copies of such service records may be required to claim a warranty.)
9. All previous warranty/service has been performed by a qualified installer or service technician. (Copies of such service records may be required to claim a warranty.)
LIFETIME WARRANTY

THIS LIFETIME WARRANTY COVERAGE WILL BE EXTENDED AS DESCRIBED BELOW PROVIDED ALL WARRANTY CONDITIONS AND REQUIREMENTS ARE MET AS OUTLINED IN THE 10 YEAR LIMITED WARRANTY POLICY.

LIFETIME WARRANTY COVERAGE

LIFETIME WARRANTY IS EXTENDED AS FOLLOWS: Hussong Manufacturing warranties to the original purchaser that the firebox, heat exchanger, fiber logs, burner tube and glass of this Kozy Heat fireplace will not be defective in material or workmanship under normal use and service for as long as you own this product. If any of these components fail due to defects in material or workmanship under normal use and service, Hussong Manufacturing Co., Inc. will, at its sole discretion, repair or replace the defective component. This LIFETIME WARRANTY does not cover any installation, labor, transportation or other indirect costs arising from defective components.

LIMITATION OF LIABILITY

This Lifetime warranty will be void if the fireplace is not installed by a qualified installer and according to the installation instructions. Use of unauthorized components will make this warranty null and void. This lifetime warranty also is void if the fireplace is not operated, at all times, according to the operating instructions furnished. This warranty is limited to defects in material and workmanship of components specified. It does not apply to any product that has been subject to negligence, misapplication, improper installation.

No person is authorized to extend the time of this Lifetime warranty or to accept on Hussong Manufacturing Co., Inc.'s behalf any additional obligation of liability connected with the unit.

Hussson Manufacturing Co., Inc. may fully discharge all obligations with respect to this Lifetime warranty by refunding the wholesale price of the defective component(s).

It is expressly agreed and understood that this Lifetime warranty is Hussong Manufacturing Co., Inc.'s sole obligation and original purchaser's exclusive remedy for defective fireplace equipment. Hussong Manufacturing Co., Inc. shall not be liable for any consequential, incidental or contingent damages whatsoever other than those incurred by Hussong Manufacturing Co., Inc. to repair or replace the defective component. The foregoing warranty is exclusive and in lieu of all other expressed warranties. Hussong Manufacturing Co., Inc. shall not be held to implied warranties, including but not limited to the implied warranties or merchantability and fitness for a particular purpose. This lifetime warranty replaces all previous lifetime warranty policies.

Husson Manufacturing Co., Inc. reserves the right to make changes at any time, without notice, in design, material, specifications and prices. Husson Manufacturing Co., Inc. reserves the right to discontinue models and products.

JUNE 1998

TO ACTIVATE THIS LIFETIME WARRANTY COVERAGE, THIS REGISTRATION CARD MUST BE COMPLETED AND MAILED WITH YOUR COMPLETED 10 YEAR LIMITED WARRANTY FORM WITHIN 30 DAYS OF INSTALLATION.

PURCHASER'S NAME: ____________________________
ADDRESS: _________________________________
__________________________________________
INSTALLER NAME: ___________________________
ADDRESS: _________________________________
__________________________________________
INSTALLATION DATE: ________________
MODEL#: ____________ SERIAL #: ___________
TELEPHONE # ________________